

Leave On-Site Program

Doing our part for the Environment

A typical commercial washer or dryer can last more than 10 years, so why trade it in just after a few? At Coinamatic, we believe that the full life of a machine should be utilized to realize the most environmental and financial benefits. That's why we offer customers our Leave On-Site Program.

Whether you own your own washers and dryers or are renewing your lease with Coinamatic, we encourage our customers to keep their laundry machines as long as they are in good working condition. Coinamatic service technicians will even perform any necessary maintenance on-site to your existing equipment to make sure it is all operating properly.

By taking advantage of Coinamatic's Leave On-Site Program, you are:

- keeping more washers and dryers out of landfills
- reducing the energy consumption needed to manufacture new machines
- reaping the financial benefits of more profitable lease deals

What's more, with our Leave On-Site Program, your laundry room will be backed by Coinamatic's commitment to service excellence. We'll regularly service your washers and dryers on-site to further extend the life of the machines.







Better than new – Guaranteed

If your equipment is in good working condition at the time of contract renewal, it is not necessary to replace with brand new equipment. We are so confident with our service standards that we know that your existing on-site equipment has been well cared for and in great working order, and we will continue to provide this level of service commitment.

By opting to leave your existing equipment on-site, you are helping the environment in more ways than you can imagine. In a time when environmental awareness is vital, our Leave On-Site Program is a positive choice for Coinamatic Clients.

Exceptional Service Standards - "No Risk" Guarantee

Our Clients should have the same expectation and performance guarantees from our existing equipment as if they chose new. All Coinamatic Client's are entitled to the most robust, high-end equipment and service available - no different than if they chose new equipment. If you face any issues with your equipment, we promise:

- Quick turn-around service within 48 hours with one-set location priority service.
- No questions asked "Equipment Replacement" Policy if at any time you are not happy with the performance of an individual machine, we will replace it no questions asked!
- If more than 3 service calls per year are received on an individual machine, we will proactively change out the equipment no questions asked. Exceptions to this would include service calls initiated due to resident misuse of equipment or room deficiencies such as poor venting.

For more information, please contact

1.877.755.5302 ■ info@coinamatic.com ■ www.coinamatic.com

