

## **Coinamatic Certified Refurbished Equipment Program** Doing our part for the Environment

A typical commercial washer or dryer can last well over 10 years. At Coinamatic, we believe that the full life of a machine should be utilized to realize the most environmental and financial benefits. That's why we now offer a choice to our valued Clients with our Coinamatic Certified Refurbished Equipment Program.



By choosing our Coinamatic Certified Refurbished Equipment Program you are helping the environment in more ways than you can imagine. Consider it "recycling"

of laundry equipment which is an important undertaking for our planet helping to protect and preserve our natural resources.

By taking advantage of our Coinamatic Certified Refurbished Equipment Program you are:

- Diverting non-biodegradable waste from our landfills
- Reducing energy spent on industrial production
- Lowering greenhouse gas emissions
- Reaping the financial benefits of more profitable lease deals

What's more, with our Coinamatic Certified Refurbished Equipment Program your laundry room will be backed by Coinamatic's commitment to service excellence.





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## Better than new

We are so confident in our refurbished equipment program that we call our Coinamatic Certified equipment - Better Than New! Our Clients should expect the same performance from our Refurbished Equipment as if they chose new.

Using our 32 Point Inspection Process all machines are:

- inspected
  lubricated
- cleaned
  tested



with any parts being replaced where required. All fill hoses are replaced with new and the front panel is painted on every Coinamatic Certified refurbished machine. We ensure that the newly refurbished equipment meets all required standards before placing them out in the field. No equipment leaves our warehouse unless we are 100% satisfied with the final output.

Coinamatic is confident that your Coinamatic Certified laundry equipment will achieve the same performance levels as if they were fresh off the assembly line. We guarantee that our products are handled by the best service and supply chain team, using the highest quality parts.

The Coinamatic Certified mark is more than a Seal of Approval. It is our employees' personal assurance that our washers & dryers are in top working order and ready to handle the daily demands of your busy laundry room.

## **Exceptional Service Standards - "No Risk" Guarantee**

All Coinamatic Client's are entitled to the most robust, high-end equipment and service available whether they have chosen new or refurbished equipment. If you face any issues with your Coinamatic Certified refurbished equipment we promise:

- Quick turn-around service within 48 hours with one-set location priority service.
- No questions asked "Equipment Replacement" Policy if at any time you are not happy with the performance of an individual machine, we will replace it no questions asked!
- If more than 3 service calls per year are received on an individual refurbished machine we will proactively change out the equipment no questions asked. Exceptions to this would include service calls initiated due to resident misuse of equipment (oversudsing/foreign objects), room deficiencies such as poor venting or water supply/drainage issues, or vandalism.



## For more information, please contact

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