

Doing our Part



We are a proud ENERGY STAR Partner ensuring that our Clients benefit from our comprehensive approach to providing world class amenities and solutions.

Communication



Regular meetings with a sales rep, and our toll-free sales support number (1-800-361-2646) ensure the latest and greatest service and equipment are provided.

Mobile Initiatives

With the rise of convenient payment options, cash is no longer the preferred way to pay for everyday expenses. Thanks to mobile payment technology, many consumers choose to walk around with no cash in their wallets and expect to make purchases just about anywhere using their smart phone – including the laundry room. Coinamatic now offers a mobile payment solution that allows residents to pay for laundry through an app. Adding the convenience of mobile payment to your laundry rooms is a great way to foster loyalty, improve resident satisfaction and increase usage. With Coinamatic managing your laundry room, adding the technology to your equipment may be easier than you may think.



Coinamatic Canada Inc.

Multi-Residential Laundry Systems



Contact Us
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info@coinamatic.com

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Route Laundry With Coinamatic

Coinamatic, Canada’s specialist in managed laundry systems, has been providing vended laundry equipment and service to the multi-housing residential market for more than 70 years.

Coinamatic currently services over 22,000 customer locations across Canada with sustainable laundry solutions, top-of-the-line SpeedQueen and Maytag equipment and ultimate customer services. Our live voice, multilingual call centre is available 24/7 to take your calls. Our CSR’s can assist residents or your property managers with their questions and queries, and initiate service calls and refunds where required.



Our Services

When you partner with Coinamatic, we provide top-of the line, energy-efficient washers and dryers and professionally handle all the details of laundry room management to ensure a profitable, well-run laundry room.



TOP NOTCH EQUIPMENT

With the option of new or refurbished machines, eco-friendly top and front load washers and large capacity dryers, Coinamatic offers a variety of products to fit your property’s specific needs.



QUICK SERVICE

With a high first time fix rate trained service technicians are on call with all the necessary parts to repair equipment on the spot. You can even submit a request online at smartlaundry.ca



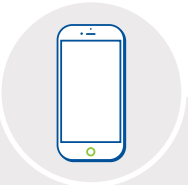
SECURE COLLECTIONS

With Coinamatic managing your laundry room collections, you can rest assured that every cent is accounted for. We have gone to great lengths to establish a “chain of custody” that safeguard’s your revenue.



DETAILED REPORTING

As standard practice with each commission check, you’ll receive an exclusive accountability statement which details your collection and payment details.



ADVANCED TECHNOLOGY

We’ve invested in technology to allow for real time connectivity, easy-to-use mobile apps, quicker service response, remote laundry monitoring and cashless payment by card or by phone.



REVENUE SHARING

With a variety of profit-sharing arrangements and flexible terms, laundry room leases can be tailored to meet your asset management goals.



Service

Coinamatic has qualified Service Technicians available nationally. Our sophisticated inventory system ensures each technician has the right part on their vehicle for every service call. Our GPS tracking system ensures that all vehicles are routed in the most efficient manner.



Design and Installation

Coinamatic provides you with practical and functional ideas to help make your laundry room an ideal amenity for your residents. Our trained technicians will deliver and install your machines, including an evaluation of proper plumbing and venting to protect your property.



Total Confidence

Coinamatic offers a Total Confidence Guarantee. Try us risk free for six months. If you are not happy with our services, we will cancel the contract and remove the equipment at no extra cost to you.



Technology

Coinamatic offers a variety of vend payment options for resident convenience including: coin, contact and contactless laundry payment cards and now - mobile. With our laundry card systems, a reload kiosk is provided and is typically located directly in the laundry room. In some instances, residents can also go online to add value to their laundry card using their credit card or debit card. Reload kiosks can also be equipped with card dispensers to facilitate card replacements where required.

Marketing and Support

All locations are outfitted with instructional signage for laundry rooms. A Resident Pamphlet and Manager Handbook are provided detailing all information on the operation of laundry equipment and use of laundry cards. Every machine is labelled with a unique machine ID and phone number to contact our call multilingual 24/7 call centre. Additional information and instructional videos can be accessed at coinamatic.com, and an in-house marketing department is available to provide custom requests.