

To our Valued Partners:

As the Industry leader for over 75 years, Coinamatic wanted to make sure you were aware of significant changes related to the proper handling and installation of Natural Gas /Propane fueled appliances (boilers, pressure vessels, dryers, etc.) that are impacting our industry. (see attached notice)

The Ontario Government created The Technical Standards and Safety Authority (TSSA) in 1996, to deliver specific public safety services to Ontario Industries. There are also similar standards in the other Provinces.

Recently, the TSSA launched two new programs, “Compliance Support Program” and “Heating Contractor Audit Program”. These programs have been designed to comply with the safety laws to reduce risk and provide more support for businesses handling Natural Gas or Propane fired appliances.

During this past year Coinamatic has seen an increase in TSSA audits. Most of what we are seeing are audits to verify that laundry rooms comply with the regulatory laws to ensure the safe operation and installation of gas-fired dryers. Audits are also being conducted to ensure our Licensed Field Technicians comply with the safety laws set out by the CSA B149.1:20 Natural Gas and Propane Installation Code.

Non-compliance to the B149.1:20 code will result in a Warning Tag being issued by our Field Technicians and/or any Licensed Gas Fitter that may attend your location e.g. Enbridge.

A Warning Tag may be issued as an Immediate Hazard or a Non-Immediate Hazard. An Immediate Hazard means that the supply of gas to the laundry room or appliance will be turned off immediately and the hazard(s) need to be corrected within 14 days. A Non-immediate hazard means that the laundry room or appliance will remain functional however the hazard(s) need to be rectified within 42 days.

If a Warning Tag is issued, the tag will be placed at the appliance where the violation exists. The Field Technician will provide notification to the on-site building manager and/or superintendent responsible for the building. Your Sales representative and the Operations/Service manager will also be made aware should you need further assistance. At this point, you must engage your licensed service provider to resolve the issues in order for the Warning Tag to be removed.

If the hazard has not been addressed and the Warning Tag expires the supply gas will be turned off.

Should you need more time to make a repair an application can be found on the TSSA website “Applications, Forms, and Fees” page under “Engineering Approval Forms” at <https://www.tssa.org/en/fuels/fuels.aspx>.

For more information on TSSA, visit website at [www.tssa.org](http://www.tssa.org), or call 1-877-682-8772.

As your valued partner, we look forward to working together in providing a laundry experience that your residents can enjoy safely, while being in compliance with the standards and laws.

If you have any questions, please feel free to contact our Service Management or either one of us below at 1-800-561-1972.

Best Regards,

**Mike Pilolli, VP Operations**

**Don Neufeld, VP Sales**